Declaration of accessibility of the website przywracamyblekit.slaskie.pl/en/

The Marshal's Office of the Silesian Voivodeship undertakes to ensure the accessibility of itswebsite in accordance with the Act of 4 April 2019 on digital accessibility of websites and mobile applications of public entities.

The accessibility declaration applies to przywracamyblekit.slaskie.pl.

- Website publication date: 30 June 2022
- Date of the last major update: 19 March 2025

State of digital accessibility

This website partially complies with the Annex to the Digital Accessibility Act of 4 April 2019 on the digital accessibility of websites and mobile applications of public entities due to the [incompatibilities and exclusions] listed below.

Inaccessible content

Non-compliance with the Annex

- the website language declared in HTML is incorrect;
- many elements of the website are not translated into English;
- many images do not have alternative texts;
- the website logo is a gif. It cannot be stopped or hidden;
- links do not contain information about opening in a new browser tab;
- the skip link used to get to the home page ("Przejdź do strony głównej") often does not work as it should;
- the structure of headings is not consistently correct throughout the content;
- breadcrumb navigation does not work properly in many subpages on the website;
- the sitemap does not reflect how the website is structured. There are also empty folders in the sitemap;
- focus is not well visible on some elements;
- some elements of the website do not have adequate contrast;
- the fields of the advanced search form do not have clear information on the format of the data to be entered;
- the fields of the advanced search form do not inform about an error and how to correct it;
- the buttons to change the font size and the button to switch between views with high and normal contrast do not work for the ‘Advanced search’ subpage;
- not all links are fully understandable.

Content not covered by regulations

- maps are excluded from the obligation to ensure accessibility.

Preparation of the accessibility declaration

- Date of the compilation of the declaration: 24 January 2024.
- Date of last declaration review: 27 March 2026.

We prepared the declaration on the basis of a self-assessment based on the Digital Web Accessibility Checklist v. 2.2 (docx, 120KB, in Polish).

Self-study report on the digital accessibility (docx, 18KB).

Feedback and contact information

You can report any problems with the digital accessibility of this website to Wojciech Łukowski by e-mail wojciech.lukowski@slaskie.pl or by phone +48 32 77 40 554.

Everyone has the right to request the digital accessibility of this website or parts of it.

When making such a request, provide:

- your name and surname,
- your contact details (e.g. phone number, e-mail),
- the exact address of the website where the digitally inaccessible item or content is located,
- a description of what the problem is and how it would be most convenient for you to resolve it.

We will respond to your request as soon as possible and no later than within 7 days of receipt.

If this time limit is too short for us, we will inform you. In this information, we will give you a new date by which we will correct the errors you have reported or prepare the information in an alternative way. The new date will not be longer than 2 months.

If we are unable to ensure the digital accessibility of the website or content indicated in your request, we will offer you access to it in an alternative way.

Handling accessibility requests and complaints

If, in response to your request for digital accessibility, we refuse to provide the digital accessibility you have requested and you disagree with the refusal, you have the right to complain.

You also have the right to complain if you do not agree to use an alternative means of access that we have offered you in response to your digital accessibility request.

Submit any complaint by letter or electronically to our office:

- Address: Marshal's Office of the Silesian Voivodeship, 46 Ligonia Street, 40-037 Katowice,
- e-mail: kancelaria@slaskie.pl,
- ePUAP - the address of our ePUAP sub-box is: /UMWSL/skrytka.
- e-Doręczenia (the electronic equivalent of a registered letter with acknowledgement of receipt). e-Doręczenia box adress: AE:PL-55754-97181-CHDVR-19.

The information that can be found on the government website gov.pl (in Polish) may be helpful

You can also inform the Commissioner for Human Rights about this situation and ask him to intervene in your case.

Other information

Mobile apps

The Marshal's Office of the Silesian Voivodeship provides the following mobile applications:

- Śląskie in the Android version — check the accessibility declaration of this application (in Polish)
- Śląskie in the iOS version — check the accessibility declaration of this application (in Polish)

Architectural accessibility

Katowice, 46 Ligonia Street - head office

Detailed description of the adaptation of our head office and other buildings (in Polish)

TOTUPOINT markers are located in buildings in Katowice on Ligonia Street and Dabrowski Street, in Czestochowa on Sobieski Street and in Bielsko-Biala on Piastowska 40 Street.

If you have accessibility problems, you can report to accessibility coordinator Izabela Leszczyniak by e-mail dostepnosc@slaskie.pl or by phone +48 32 77 40 296. You can also send SMS or MMS to+48 451 284 821.

Communication and information accessibility

A Polish Sign Language (Polish: Polski język migowy, PJM) interpreter is available at the Marshal's Office.A detailed

description of the sign language interpreter service (in Polish).

We provide induction loops for the hard of hearing, which are located in:

- the General Chancellery at 46 Ligonia Street in Katowice,
- the Chancellery Point at 79 Korfantego Avenue in Katowice,
- the European Funds Information Point at 79 Korfantego Avenue in Katowice.

Additionally, we have two portable induction loops for use when needed.