

Declaration of accessibility of the website

przywracamylekit.slaskie.pl/en/

The Marshal's Office of the Silesian Voivodeship undertakes to ensure the accessibility of its website in accordance with the Act of 4 April 2019 on digital accessibility of websites and mobile applications of public entities.

The accessibility declaration applies to przywracamylekit.slaskie.pl/.

- Website publication date: 30 June 2022
- Date of the last major update: 19 March 2025

Status in respect of compliance with the Act

This website is partially in accordance with the Act on digital accessibility of websites and mobile applications of public entities due to the [non-compliance and exclusions] listed below.

Inaccessible content

Non-compliance with the Act

- the website language declared in HTML is incorrect;
- many elements of the website are not translated into English;
- many images don't have alternative texts;
- the website logo is a gif. It cannot be stopped or hidden;
- links don't contain information about opening in a new browser tab;
- the skip link used to get to the home page ("Przejdź do strony głównej") often doesn't work as it should;
- breadcrumb navigation doesn't work properly in many subpages on the website;
- the sitemap doesn't reflect how the website is structured. There are also empty folders in the sitemap;
- focus isn't well visible on some elements;
- some elements of the website don't have adequate contrast;
- the fields of the advanced search form don't have clear information on the format of the data to be entered;
- the fields of the advanced search form don't inform about an error and how to correct it;
- the buttons to change the font size and the button to switch between views with high and normal contrast don't work for the 'Advanced search' subpage;
- the headings structure is sometimes incorrect;
- not all links are fully understandable.

Content not covered by regulations

- maps are excluded from the obligation to ensure accessibility.

Preparation of the accessibility declaration

- Date of the compilation of the declaration: 24 January 2024.
- Date of last declaration review: 28 March 2025.

We prepared the declaration on the basis of a self-assessment based on the [Digital Web Accessibility Checklist v. 2.2 \(docx, 120KB, in Polish\)](#).

Self-study [report on the digital accessibility \(docx, 18KB\)](#).

Feedback and contact information

You can report any problems with the digital accessibility of this website to Wojciech Łukowski by e-mail wojciech.lukowski@slaskie.pl or by phone [+48 32 77 40 554](tel:+48327740554).

Everyone has the right to request the digital accessibility of this website or parts of it.

When making such a request, provide:

- your name and surname,
- your contact details (e.g. phone number, e-mail),
- the exact address of the website where the digitally inaccessible item or content is located,
- a description of what the problem is and how it would be most convenient for you to resolve it.

We will respond to your request as soon as possible and no later than within 7 days of receipt.

If this time limit is too short for us, we will inform you. In this information, we will give you a new date by which we will correct the errors you have reported or prepare the information in an alternative way. The new date will not be longer than 2 months.

If we are unable to ensure the digital accessibility of the website or content indicated in your request, we will offer you access to it in an alternative way.

Handling accessibility requests and complaints

If, in response to your request for digital accessibility, we refuse to provide the digital accessibility you have requested and you disagree with the refusal, you have the right to complain.

You also have the right to complain if you do not agree to use an alternative means of access that we have offered you in response to your digital accessibility request.

Submit any complaint by letter or electronically to our office:

- Address: Marshal's Office of the Silesian Voivodeship, 46 Ligonja Street, 40-037 Katowice,
- e-mail: kancelaria@slaskie.pl,
- ePUAP - the address of our ePUAP sub-box is: /UMWSL/skrytka.
- e-Doręczenia (the electronic equivalent of a registered letter with acknowledgement of receipt). e-Doręczenia box address: AE:PL-55754-97181-CHDVR-19.

[The information that can be found on the government website gov.pl \(in Polish\) may be helpful](#)

You can also inform [the Commissioner for Human Rights](#) about this situation and ask him to intervene in your case.

Other information

Mobile apps

The Marshal's Office of the Silesian Voivodeship provides the following mobile applications:

- [Śląskie in the Android version](#) — check [the accessibility declaration of this application \(in Polish\)](#)
- [Śląskie in the iOS version](#) — check [the accessibility declaration of this application \(in Polish\)](#)

Architectural accessibility

Katowice, 46 Ligonja Street - head office

[Detailed description of the adaptation of our head office and other buildings \(in Polish\)](#)

TOTUPOINT markers are located in buildings in Katowice on Ligonja Street and Dabrowski Street, in Czestochowa on Sobieski Street and in Bielsko-Biala on Piastowska 40 Street.

If you have accessibility problems, you can report to accessibility coordinator Izabela Leszczyniak by e-mail dostepnosc@slaskie.pl or by phone [+48 32 77 40 296](tel:+48327740296). You can also send SMS or MMS to [+48 451 284 821](tel:+48451284821).

Communication and information accessibility

A Polish Sign Language (Polish: Polski język migowy, PJM) interpreter is available at the Marshal's Office [A detailed](#)

[description of the sign language interpreter service \(in Polish\).](#)

We provide induction loops for the hard of hearing, which are located in:

- the General Chancellery at 46 Ligonja Street in Katowice,
- the Chancellery Point at 79 Korfantego Avenue in Katowice,
- the European Funds Information Point at 79 Korfantego Avenue in Katowice.

Additionally, we've two portable induction loops for use when needed.